

Using the PetSmart Charities Learning Community

Save more pets by taking advantage of free classes led by experts in the animal welfare and nonprofit fields. Some current titles include:

- Benefits of Early Age Sterilization
- Funding Your TNR Program
- Help Animals by Serving People
- Make an Effective Volunteer Program
- Ovariohysterectomy in Obese Dogs
- Strategies to Increase Adoptions
- Trapping 101
- Using Social Media

Here's all you need to know to access over 125 on demand titles or join us for a live webinar.

Access the Learning Community

Go to the [Learning Community home page](http://petsmartcharities.org/pro/learn) at petsmartcharities.org/pro/learn.

If you have an account, type your username and password and click **Log In**.

If you don't have an account, click **Join Our Learning Community**, enter the requested information and click **Register**.



Use the Catalog

Click **Catalog** to see featured, popular and upcoming courses. To browse more available courses, click a category.

Or use the search feature to find specific titles.

Understand the 3 Types of Course Offerings

Instructor Led are live webinars. If you miss one, you can view the recording.

Self Paced are recorded webinars or other self study courses. You can take these any time and return to them later—your progress is always saved.

Learning Paths are a series of instructor led or self paced courses you should take together.

Enroll in a Class

From the catalog, click any course and then click **Enroll**.

To take the course right away, click **Go to enrollment**. To take it later, click **Continue browsing**.

Launch a Self Paced Class

Click **OPEN** and/or **Play**.



Launch a Learning Path

Click one class in the series.



Then click **OPEN** and/or **Play**.



Launch an Instructor Led Webinar

Click **Join GoTraining**. Wed Jul 09, 2014 - 12:00PM to 01:00PM [Join GoTraining](#)

Enter your name and email address and click **Register**.

* First Name	* Last Name
<input type="text" value="Jane"/>	<input type="text" value="Doe"/>
* Email Address	<input type="button" value="Register"/>
<input type="text" value="jdoe@rescue12345.org"/>	

Follow the on-screen instructions to start GoToTraining. Note: you'll get an email from GoToTraining which you can ignore.

Access Classes Later

Click **Enrollments** to view your upcoming webinars and incomplete self paced courses or learning paths. Click a class and launch it as above. Self paced course will start where you last left off.

Learning Path			
	Increasing Adoptions Series LP_20130725	-	Enrolled
Instructor Led			
	Colony Care: Food and Shelter <small>GoToTraining Meredith Weiss & Lois McClurg</small>	Wed Jul 09, 2014 - 12:00PM	Enrolled
Self Paced			
	Benefits of Open Adoptions M_20120612	-	Started
	Feral Cats and TNR 101 M_20120327	-	Started

Review Webinars after the Session

All webinars are recorded, converted to self paced courses and posted to the catalog about 7-10 days after the session. To view a past webinar, search the catalog for the title and enroll in the self paced version.



View Your Class History

To see completed classes click **Enrollments** and then click **History**. Click a class to get a completion certificate or review a self paced class.

	Working With Veterinarians and Spay/Neuter Clinics <small>GoToTraining Nancy Peterson and Dr. Susan Krebsbach</small>	Wed Jun 04, 2014	Passed
	Ovariohysterectomy in Obese Dogs V_2014a	Thu Apr 24, 2014	Passed

Fix Technical Issues

Forgot your password? [Click here to reset it](#) or go to petsmartcharities.exceedlms.com/authentication/request_password_reset. If you don't get an email right away, check your spam folder and add no-reply@petsmartcharities.exceedlms.com to your safe senders list.

Having issues with a self paced course?

- Verify your internet speed is sufficient for multi-media content.
- Try using a different browser or updating your current browser.
- Try using a different computer or device.
- Ask your IT department if you have permission to access this content.

Having issues with a live webinar?

- [Verify your equipment meets the minimum system requirements.](#)
- [Search GoToTraining's support site for information on your issue.](#)
- [Contact GoToTraining's technical support.](#)

Still experiencing problems? Please send as much of the following information as you can to learning@petsmartcharities.org.

- Name of class, if applicable.
- Device type: Mac, PC, Galaxy tablet, iPhone, etc.
- Operating system: OS 10, Windows 7, iOS 7, etc.
- Browser type and version: IE 8, Chrome 35, Firefox 23, etc.
- A screenshot or the exact wording of the error message.
- What you did before the error, i.e. I clicked Play, entered password, etc.

Provide Feedback

Looking for something specific and can't find it? Have a suggestion for a class? We want to hear from you. Email learning@petsmartcharities.org.